

Quick Reference Guide on Healthier SG (HSG) Chronic Tier and Subsidised Drugs Programme



The provision of subsidised drugs under the HSG Chronic Tier encourages patients to enrol and anchor their care at their preferred clinic, which enables them to access selected medications at prices comparable to polyclinics.

STEPS TO NOTE DURING PATIENT'S CHRONIC VISIT

1. Registration

- Clinic staff checks patient's HSG enrolment and CHAS card status at clinic counter.

2. Review

- GP reviews patient's chronic condition and discusses the medication(s) that will be prescribed.

3. Discussion on choice of subsidy tier

- Most Singaporeans are well-covered by their existing CHAS subsidies.
- For patients with higher medication needs and bill size that exceed the annual CHAS subsidy limits, patient may opt to switch to the HSG Chronic Tier.

4. Payment

- Patient makes payment and collects medication(s) at the counter or via DPD to patient's preferred delivery address.

DIRECT PATIENT DELIVERY (DPD)

1. During consult

- Prescribe drugs supplied by ALPS for delivery to patient in CMS.
- Indicate patient's contact number, delivery address, and date (D+3 days or later) and time of delivery.
- Counsel patient on medication(s) and delivery logistics.

2. Payment

- Clinic collects payment from patient.
- CMS will submit order to ALPS for packing and delivery.

3. Receipt of order

- Patient or household member receives medication(s) at selected address and time.
- Patient will receive SMS reminders the day before and on the day of delivery.

4. Billing to HSG GPs

- Clinic to make payment via Direct Debit Authorisation (DDA).
- Weekly invoice is emailed to clinic.
- Invoice contains selling prices of drugs to clinics, and home delivery fee.

COMPARISON BETWEEN EXISTING CHAS & HSG CHRONIC TIER

Subsidy Model	Chronic Disease Tier of Patient under CHAS	Services/Medications covered	CHAS	CHAS	CHAS	Merdeka Generation	Priority
			Up to \$28 per visit, capped at \$112 per year	Up to \$50 per visit, capped at \$200 per year	Up to \$80 per visit, capped at \$320 per year	Up to \$85 per visit, capped at \$340 per year	Up to \$90 per visit, capped at \$360 per year
Existing CHAS Chronic Tier	Simple Tier	All services and medications	Up to \$28 per visit, capped at \$112 per year	Up to \$50 per visit, capped at \$200 per year	Up to \$80 per visit, capped at \$320 per year	Up to \$85 per visit, capped at \$340 per year	Up to \$90 per visit, capped at \$360 per year
	Complex Tier	All services and medications	Up to \$40 per visit, capped at \$160 per year	Up to \$80 per visit, capped at \$320 per year	Up to \$125 per visit, capped at \$500 per year	Up to \$130 per visit, capped at \$520 per year	Up to \$135 per visit, capped at \$540 per year
HSG Chronic Tier	Simple Tier	All services and other medications*	Up to \$28 subsidy per visit, capped at \$80 per year	Up to \$50 subsidy per visit, capped at \$130 per year	Up to \$80 subsidy per visit, capped at \$210 per year	Up to \$85 subsidy per visit, capped at \$230 per year	Up to \$90 subsidy per visit, capped at \$240 per year
	Complex Tier	All services and other medications*	Up to \$40 subsidy per visit, capped at \$110 per year	Up to \$80 subsidy per visit, capped at \$210 per year	Up to \$125 subsidy per visit, capped at \$330 per year	Up to \$130 subsidy per visit, capped at \$350 per year	Up to \$135 subsidy per visit, capped at \$360 per year
	All	Medications on the HSG Medication List	50% subsidy	75% subsidy	75% subsidy	81.25% subsidy	87.5% subsidy

*Applies to chronic medications defined in a HSG Medication List, which comprises medications which are commonly used at the polyclinics for management of conditions under CDMF.

WHEN DO PRICE CAPS APPLY TO MEDICATIONS UNDER THE HSG MEDICATION LIST?

Condition 1: Making claims for patient under the HSG Chronic Tier*
Condition 2: Drugs are procured from ALPS or specific pharmaceutical companies under SPA (regardless of subsidies used at the visit) and prescribed to enrollees of the clinic.

S/N	Patient Type	Procurement Source	Subsidy Tier	Do price caps apply?
1		Any procurement source	HSG Chronic Tier	✓
2	HSG enrollee** of the clinic	ALPS Specified pharmaceutical companies	Existing CHAS Chronic Tier/ Unsubsidised visit	✓
3		Private arrangements	Existing CHAS Chronic Tier/ Unsubsidised visit	✗
4	Non-enrollee of the clinic (status quo)	Private arrangements Specified pharmaceutical companies <i>(ALPS procured drugs cannot be sold to non-enrollees)</i>	Existing CHAS Chronic Tier/ Unsubsidised visit <i>(HSG Chronic Tier is not accessible to non-enrollees)</i>	✗

* For selected medications which are not brand specific, HSG GPs have the flexibility to decide which brands to offer at price caps under the HSG Chronic Tier.
 ** Refers to all enrollees (including SCs/PRs who may not be CHAS/PG/MG cardholders) to the HSG Clinic.

ALPS Services
Order Management System Portal
<https://oms.alpshealthcare.com.sg/>
6377 8865 / 6377 8872
enquiries.hsg.cso@alpshealthcare.com.sg

Clinic Enquiries
AIC GP Helpline
6632 1199
gp@aic.sg

AIC AM Finder
<https://for.sg/amfinder>

Primary Care Pages (PCP)
(Guides, Training video/slides
HSG SOP, Selected medications)
<https://for.sg/subdrugs>

MOH Healthcare Claims Portal (MHCP)
<https://for.sg/mhcap>

- HSG Chronic Tier is **not eligible** to non-enrollees of the clinic and non-CHAS/PG/MG cardholders.
- Medications procured from ALPS can only be prescribed to enrollees of the clinic. Medications procured from other sources (including the specific pharmaceutical companies under Special Pricing Agreements) can be sold to any patients (including non-HSG enrollees).