

Preventing Errors in Your Screen For Life (SFL) Claims

The Correct Way for Patients to Submit Their FIT Samples

(For GPs and Clinic Assistants)



Innoquest Diagnostics is the appointed laboratory provider for SFL Screening innoquest

Clinics can contact 62770221 / 62770222 for supplies request, sample collection, result tracing or general enquiries.



Patients should return their FIT samples to the clinic.

Patients should <u>not</u> mail out their FIT samples themselves.

Please refer to the process below.

Pass the FIT kits to the patient and inform the patient to insert the FIT samples into the <u>blue envelope shown below</u>. Remind the patient to <u>return the FIT samples to the clinic</u> and not to mail the envelope.



Patient <u>returns their FIT samples to the same clinic</u> where they collected their FIT kits, preferably within 2 weeks.

Clinic shall contact Innoquest Diagnostics for the sample collection via courier on the day the patient returns the sample.



Lab processes the samples and sends the results back to the clinics.